

XI ENIEC ANNUAL MEETING

11th, 12th, 13th April

#EniecAM 2018

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Report of the board 2017

Dear members,

The board of ENIEC hereby present the Annual Report for 2017 in which we give full account of the activities during 2017.

After the annual meeting in Pecs 2016 the members of the ENIEC Board includes:

- Lola Casal- Sanchez, Madrid, Spain. Chairwoman and liaison with the communication group and with the organizing committee of the AM 2018
- Conny Van der Aalsvoort, Nijmegen, The Netherlands. Treasurer – finances – liaison with the auditor's group
- Sari Heikkinen, Helsinki, Finland. Membership registration, annual fees, liaison with the registration of the AM and with the recruitment group
- Sari Scheinberg, Göteborg, Sweden. Newsletter liaison, and link to the Nomination group

In 2017 ENIEC has grown. It has increased the number of members, it has increased its presence in more countries, it has more members in countries where there was only 1 or 2 members earlier and has kept working to consolidate the commitments of members.

After a really successful meeting in Pecs, where we celebrated our tenth anniversary, the board faced two main challenges: the continued decrease of members and the capacity to convey our message and to communicate among members. After several discussions and talks we decided to work together with some ENIEC members and develop new strategies to meet the needs of our network.

Part of these strategies was to increase our presence in countries of the south of Europe, participate in international forums, make ENIEC more visible to other professionals who also work on the field, develop a new communication strategy that includes a new professional image and a new website, and consolidate the financial accountability

To implement these strategies, the board has: worked closely with the members of the different working groups and has participated in more than 14 working group meetings, both face to face and online, has held 3 face to face board meetings in Helsinki, Pecs and Madrid, and 5 skype

April 2017

New board is elected



June 2017

Meeting in Bristol with the Major



July 2017

Meeting Communication group



September 2017.

Board meeting in El Escorial



October 2018.

Conference in the Hague



XI ENIEC Annual Meeting Special Newsletter

#EniecAM 2018

board meetings. It has also participated in the international conference in The Hague as well as in an international working group at the UN, has met with several city Mayors, and has travelled to 6 different countries! In addition, we have been able to update the ENIEC information on the Dutch Chamber of Commerce and open a new bank account.

We have also agreed to open ENIEC to new European areas and we would like to thank and acknowledge the brave of the members of the organizing committees, who accepted the challenge invitation to organize a meeting in a country where they do not live. We are sure that #EniecAM 2018 is going to be a completely success and that we are going to come with new strategies and proposals to keep strengthening our network!

Thanks to all members who have participated in the different working groups and it is a pleasure for this board to share this report with all of them. We hope you enjoy reading it.

Look forward to seeing you in Madrid!

Lola Casal, Conny van der Aalsvort, Sari Hekinnen and Sari Scheinberg

October 2018.
Conference Agefriendly city.



November 2017.
Meeting - Recruitment Group



December 2017.
Meeting - communication group



January 2018.
Meeting the organizing group



March 2018
Workshop on Active Aging, diversit
and Interculturality



March 2018
Updating the registration in the
Chamber of Commerce and the bank



Welcome by the Chair

Dear Eniec members and friends,

I am really excited to welcome you in Spain and show a bit of my land, the work that we develop as well as the challenges we face when we advocate for the wellbeing of old migrants and elderly people from minorities groups.

After centuries of net emigration, Spain has experienced large-scale immigration for the first time in modern history. In fact, in 1998, immigrants accounted for 2% of the population. By 2008, the share had jumped to 10% and currently they represent 12%,

Some of those who arrived during the 80's and the 90's are retiring in Spain and contributing to a demographic transformation that challenge not only to social and health care professionals but also to the whole society. Emphasis on the social value of diversity is one of the goals that some Spanish professionals follow. We believe that we live with #diversity but we also age with #diversity.

ENIEC is a network of individuals but is also a social movement. We all believe that old migrants in Europe can live in an environment of tolerance, intercultural understanding and respect for the individual and his/her cultural background. We all advocate to raise awareness of intercultural care and the urgency to put equality in aging and the needs and dreams of elder migrants and minorities on the social and political agenda. I kindly ask you to join me and leave ENIEC's foot print in Spain and keep the job that several ENIEC members ENIEC already started three week ago during the workshop on Active Aging, Diversity and Interculturality. More than 140 people wanted to learn and hear about intercultural elderly care

#EniecAM (Annual Meeting) brings us together, professionals from social work services, researchers, teachers, policy makers, and those who work in the huge variety of social and health care services along Europe. There are so many ways that we can use our skills, knowledge and expertise and so much we need to learn from each other about 'what works'. I am very grateful to the ENIEC colleagues of the organizing committee as well to my friends of the board who accepted this challenge to organize #EniecAM in Madrid – which will offer all of us this wonderful opportunity to learn from each other through this first Annual Meeting in the South of Europe

I look forward to seeing you in Madrid!



Lola Casal-Sanchez

Membership report 2017

At the end of the 2017 the Eniec- network consisted of 71 members - where 7 were new members and 3 members did not continue with their memberships. 51 members were registered and attended the annual meeting in Pecs in 2017. When comparing the membership numbers between 2016 and 2017 – the membership decreased. However, the membership trend for 2018 is already seeing increases! As of 28th of March the number of members is 79. During this period, Eniec has grown with 20 new members and 6 members discontinued their memberships.

	31 st Dec. 2016	31 st Dec. 2017	April 2018 *
Total amount of members	82	71	81
New members	15	7	20
Lost members	54	3	6
Registered to AM	Frankfurt 59	Pecs 51	Madrid 62

**information on April 4th*

This increase in membership –is not only evident in the number of individual members but also in the further extension of our network presence across Europe. During 2017 new members came from UK, Austria and Greece. At this time, ENIEC members come from 14 different countries, with most members coming from the Netherlands, Belgium and Finland.

The professional profile of the members varies a lot. Eniec network consists of advisors, students, entrepreneurs, project workers, nurses, researchers, teachers, coordinators, professors, directors, doctors, psychologists, social workers, project leaders, lecturers, managers, all who work to progress the life of ethnic elders..

Sari Heikkinen

Financial statement 2017

In 2017, the ENIEC board has again worked closely with the auditors and followed their recommendations. We have worked together to:

- Produce the documents that are needed to be accountable for all members in the best way possible.
- Monitor the developments in the financial year through skype and face-to-face contacts if needed.
- Develop proposals based on the challenges that ENIEC is facing and to keep the expenses within promised range. There is now a protocol for expenses of the board and the working groups and a draft of a financial strategy.
- Implement the invoice numbers. In 2016 the auditors suggested the board to register each invoice with a number to monitor the development of the budget. This year, this process and all invoices were registered with a system of XX/2017.

- After 3 years using the system of claim expenses to reimburse the expenses of any executive, member or representative, we can say that now this is a routine and all expenses are registered under this procedure.
- The board wants to work on a central archive of ENIEC (some hard copy documents, some digitized) as the auditors have suggested last year. This is however quite a big task, since the documents are spread over so many former board members. We will need the support of all former board members to accomplish this.
- The auditors had also recommended to open a new bank account at ING, suitable to the requirements of ENIEC as an international, European network. The board has or will finalize the last step for this new bank account just before our AM.

The board has provided the auditors with 4 reports:

- 2017 cashflow statement that represents the movement in cash and bank balances from January 1st to December 31st.
- 2017 bookkeeping from January 1st to December 31st
- 2017 financial statement.
- 2017 expenses (digital) claim forms.

Based on these documents, the ENIEC board can report the following:

The board has monitored and evaluated the budget 2017 along the year and has been able to keep the expenses within the budget. Less money than budgeted was spent.

The income of ENIEC membership fees in 2017 comes from 71 members, which makes a total of € 10.127. The number of fees paid dropped from 82 in 2016 to 71 in 2017. However in 2018 the board strategy of shaping a recruitment group is getting really positive results and in April 2018, at the moment when this report is launched, the number of new members is 18. Since each year there are also members who leave, we estimate the total number of ENIEC members in 2018 at 77.

The board has also worked with the communication working group to develop the communication project. Important part of this project is the renewal of the ENIEC website. The board has searched for additional funds to realize this renewal. The application of the board at the City of the Hague was successful: the City of The Hague decided to provide a subsidy of € 10.000 for the communication project of ENIEC. On behalf of ENIEC, the board wants to acknowledge and thank The City of The Hague for their support. For the assistance and valuable advices in this process we thank Elizabeth de Vries.

ENIEC spent about € 4399,- less than budgeted mainly due to:

- Expenses of booklet group. The booklet group worked really effective to keep the costs under the budget.
- Communication strategy. The communication group approached several companies in several countries to consider different options and different prices. The result is that they found two companies in two different countries that offered very competitive prices without renouncing to the high quality and functionality. This allows the group to allocate some money to the maintenance and further development of the website in 2018.

- The board also wants to acknowledge the commitment and responsibility of the working groups who kept the costs low and used alternatives like skype to work together on their task.

Regarding the board expenses: the board managed to keep the expenses within budget, but it is important to stress that this was also because they had only three board meetings in 2017 (Helsinki, Pecs and Madrid). Due to expensive flight costs of the first two destinations and the need to stay two days instead of one in Pecs and in Madrid, the board decided to have only three face to face meetings and hold regular Skype meetings.

Regarding the annual meeting 2017 in Pecs, the board allocated € 2000 extra to the organizing committee. The board, working groups and the organizing committee looked for very competitive possibilities to use as little as possible of this extra economic support. As a result we kept within budget that was approved in General Assemble of 2017.

The teamwork of the board and the different groups have allowed ENIEC to end the year with less expenses than budgeted and more income than estimated.

The balance on the bank account on December 31th 2017 was € **43,559.90**.

Conny Van der Aalsvoort

Auditors report 2017

Auditors Report 2017

Report on the financial statements

We have audited the financial statement 2017 of ENIEC, The Hague, which include the balance at December 31th, 2017 together with the cashflow 2017, the profit and loss account for the year that ended, a 2017 membership fee registration and the notes.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

In 2017 the professionalization of the entire system of bookkeeping was continued. As auditing committee we had very few questions about the evidence.

Opinion

The financial statements give a true and fair view of the financial position of ENIEC. The current delivery of financial documents, the way the auditing committee is kept informed during the year and the appeal to his advisory role have been satisfactory.

Recommendations:

1. Follow up on further implementation in 2018 of the decision to set up a central archive of ENIEC. To some extent this archive will content hard copy documents, most of the archive can be digitized.
2. Follow up on the opening of a new bank account at ING, suitable to the requirements of ENIEC as an international, European network.

We thank the Board and especially the financial responsible Board Member Conny van der Aalsvoort for their cooperation, which has been constructive and successful.

March 27, 2018

Ingrid Coleridge and Harry Moeskops

Financial Statement 2017

Opening balance 1-1-2017 € 46.684,68

	Budget	Approved
Incomes		
1.1 Member fees (71 members in 2017)	11,760.00	0.00
1.2 Grant City of The Hague		10,000.00
1.3 Donation members		0.00
1.4 Others		943.95
Total Income	11,760.00	21,095.95
Expenses		
1. Public relations	800.00	1,492.96
1.1 Website	500.00	0.00
1.2 flyers & others	300.00	0.00
2. Administrative requirements	6,575.00	0.00
2.1 Board meetings	5,500.00	0.00
2.2 Travel expenses other than the board	500.00	0.00
2.3 Banking charges	75.00	0.00
2.4 Others	500.00	0.00
3. Annual Meeting	8,506.93	0.00
3.1 Eniec's contribution to the Organising Committee	0.00	0.00
3.2 Eniec's extra contribution to the Organising Committee	2,000.00	0.00
3.3 Others	500.00	0.00
4. ENIEC working groups	21,200.00	16,560.67
4.1 Communication group	10,000.00	0.00
4.2 Auditors group	300.00	0.00
4.3 Newsletter group	300.00	0.00
4.4 Booklet project	10,000.00	0.00
4.5 Anniversary group	300.00	0.00
4.6 Recruitment group	300.00	0.00
5. ENIEC economic support member	1,000.00	294.00
5.1 Extraordinary Economic support membership fee	500.00	294.00
5.2 Economic support to attend ENIEC AM	500.00	0.00
6. Others	500.00	0.00
Total expenses 2017	38,581.93	34,183.28
Income minus expenses 2017	-26,821.93	-13,087.33
Ending Balance 31-12-2017		€ 43.559,90

Budget 2018

Opening balance 1-1-2017 € 46.684,68

	Budget	Approved
Incomes		
1.1 Member fees (71 members in 2017)	11,760.00	10,127.00
1.2 Grant City of The Hague		10,000.00
1.3 Donation members		25.00
1.4 Others		943.95
Total Income	11,760.00	21,095.95
Expenses		
1. Public relations	800.00	1,492.96
1.1 Website	500.00	713.71
1.2 flyers & others	300.00	779.25
2. Administrative requirements	6,575.00	6,472.91
2.1 Board meetings	5,500.00	5,455.55
2.2 Travel expenses other than the board	500.00	674.41
2.3 Banking charges	75.00	75.31
2.4 Others	500.00	267.64
3. Annual Meeting	8,506.93	8,333.86
3.1 Eniec's contribution to the Organising Committee	6,006.93	8,133.86
3.2 Eniec's extra contribution to the Organising Committee	2,000.00	
3.3 Others	500.00	200.00
4. ENIEC working groups	21,200.00	16,560.67
4.1 Communication group	10,000.00	8,163.39
4.2 Auditors group	300.00	150.30
4.3 Newsletter group	300.00	0.00
4.4 Booklet project	10,000.00	8,069.62
4.5 Anniversary group	300.00	139.71
4.6 Recruitment group	300.00	37.65
5. ENIEC economic support member	1,000.00	294.00
5.1 Economic support members East Europe	500.00	294.00
5.2 Economic support recruitment members	500.00	0.00
6. Others	500.00	1,028.88
Total expenses 2017	38,581.93	34,183.28
Income minus expenses 2017	-26,821.93	-13,087.33
Ending Balance 31-12-2017		€ 43.559,90

Working groups reports. The recruitment group

The recruitment group was created and started working after the Annual meeting in Pecs in 2017. The group includes four members: Jan Booij, Jennifer van den Broeke, Yvonne Schikhof and Sari Heikkinen. We had a Skype meeting where we set our goals for our main task which **is to support the recruitment of new ENIEC members**. We wanted to bring at least 10 new members to ENIEC.

During the year we created a recruitment strategy, which has 5 recommended steps:

- 1) When you meet a new ‘potential member’, tell her/him about ENIEC, and guide them to the ENIEC Website.
- 2) After this meeting, please send this new ‘potential member’s contact information to Sari Heikkinen (who is the Board member responsible for the memberships)
- 3) Sari will send a Welcome letter to that member – which will include all the links and information needed for new members.
- 4) This new possible member will be invited to join the Facebook group.
- 5) If the membership fee is paid, we have a new ENIEC member. However, if the person is not willing to become a member yet, but would like to get information to their e-mail, Sari will add them to a list called Eniec Friends.



During the year we have also noticed that different conferences and seminars are good places to recruit new members.

In addition to the Recruitment Group’s efforts, many other ENIEC members have been actively recruiting new members to Eniec. So we are happy to say that we have now 20 new members – many from new countries, such as Austria, Greece and UK.

This extra impulse achieved by this new Recruitment group was necessary for ENIEC for 2017 and 2018. It was a special effort to keep the recruitment work going and to develop it further. However, we believe that recruiting new

members is a shared responsibility for all ENIEC members. In the future, we as a Recruitment group think that this kind of special group may not be needed, as we hope every members' enthusiasm and own steps to invite new members, will bring about a more natural recruitment process. We notice that it is also really important to stay active in recruiting throughout the year, so for the coming years lets' all invite new members when we meet interesting people, so new members are recruited in a more organic way!

From the Recruitment Group

Sari Heikkinen, Jan Booij, Jennifer van den Broeke and Yvonne Schikbof

Working groups reports. The Newsletter Group

In this word cloud above, you'll find some of the keywords and headlines of the **newsletters** you received during the past year. It was a great experience to work together as **an Editors team**. Together we gathered information and contributions about members, research projects, good practices and events across the ENIEC network.



Following the organized approach from the previous year - our Team started by making a schedule for 2017 - 2018 – defining the deadlines and sending-out dates, choosing the main topics and deciding the responsible editor for each newsletter. In turn, while one of us oversaw the newsletter, the other editors jumped in when it was necessary, and to keep on track. It turned out to be an efficient system - that had the advantage of spreading the energy amongst us - so each editor could make the *once a year extra effort needed for "her" (yes, only women...!) newsletter*. As we all come from different countries, it also brought in a variety of dimensions, practices and contacts. It really was great working together. Sari and Lola from the Board also proved to be indispensable in the process of collecting and sending out all this news. Many thanks to both of you for your help and support! Unfortunately, we didn't have a face to face meeting this past year - and we missed a bit of the fun factor together. Hopefully we can resume a more personal approach next year!

Olivia, Fátima Tina, Susanna



Working groups reports. The Communication Group

In our Annual meetings during the past years, ENIEC members have prioritized the need to improve of the **communication strategy** as one of the key development strategies for ENIEC. So, keeping in touch with what is happening within our network during the 362 days outside our annual meeting- is crucial for a *living network*. The newsletter is just one way to do so.

And creating a new website is another way. So, in parallel activities - the communication/website group – has been working hard and doing a great job in building a new website. We look forward to presenting you **the new interactive and integrated format** for our communications during the AM – where the newsletter, social media and website will be aligned. This will also require that we create new ways of working as an editors/communication team. So, **we will need a new ‘Editors/Communication’ Group** to oversee the website, newsletter, social media, etc.

We count on you to join us and to help strengthen the new communication team 2.0. To warm up - here are some questions, wishes and reflections we can discuss:

- Do we keep 6 newsletters a year with fix deadlines or do we sent out a newsletter when news is coming, even if there are only one or two items?
- Should we have a selected main topic per newsletter? A potpourri of news? A general structure with specialized columns?
- Who will be in charge of uploading and publishing this information?
- Could we work with editors from each country as a contact person for support, to gather information or help with translation?
- Should we create a forum for questions and discussions that come up with some topics in the newsletter?
-

Looking forward to discussing all this with you soon in Madrid!

Harry, Hanna, Frederic, Olivia & Lola



Working groups reports Nominations Group

Dear Members,

During the coming ENIEC Annual Meeting we will, as usual, have some elections on the program.

First two board member positions will become vacant again. We do not know yet if the existing board members Sari Scheinberg and Sari Heikkinen want to continue for another two years (the election period), but all members are free and invited to apply for the vacant board member positions. As a board member you will be managing different tasks – such as membership administration, communication with working groups or being a contact person for the next organizing committee of the Annual Meeting. In addition, you participate in meetings with the other board members and working groups focusing on strategic issues, including - the organization, communication and financing of ENIEC. Both of us have worked as board members and we both enjoyed this work very much. It is interesting, sometimes challenging and you are always in good company having lots of fun and meaningful conversations about an issue you are passionate about.

In addition to the election of two board members, we are searching for one member who can join Ingrid Cooleridge who joined the Auditing team in 2017. Ingrid has been working side by side with Harry Moeskops and Els Nolf as



Auditors and has learned how to manage the yearly financial statement of accounts of ENIEC. Harry and Els have organized this job in a very good way, so it doesn't take much effort to take over this responsibility. However, we need another member to come forward to support Ingrid, as Harry and Els will step down this year.

So, if you are interested to be part of the Board or if you would like to join one of the working groups (like the Auditor Group, Newsletter team or recruitment of new members) - please come to talk with Eva and Kristel during the Days in Madrid. Or please send an e-mail to eva.ronkko@elakelaiset.fi and k.logghe@multivation.nl or app/call us on 00358 40 501 3599 (Eva) or 0031 6 23753471 (Kristel).

Greetings,

Eva and Kristel

Working groups reports. About the Booklet

From Home to Home, is a booklet that was launched during the annual meeting last year in Pécs.

With this booklet, ENIEC wants to contribute towards putting the topic of older migrants on the agenda of local authorities and care, welfare, teaching, research and housing organisations.

The Booklet tells the stories of 10 older migrants who one day had the courage to leave their home countries and who are currently facing the



challenges of growing old in their new homes in Europe. It is a book about strengths, joys, pain, courage, challenges and achievements that aims to depict the diversity, variety and similarities of aging in Europe – being a migrant!

Every member has received 3 booklets to spread them to strategic partners. The remaining booklets are stored in the Netherlands. New members will receive the booklet during the meeting in Madrid. The booklet group has sent booklets to special, old members like Jenny Malmsten (former chair of ENIEC) and Coby Schippers. During the past year some members have asked for more booklets (Kristel Logghe, Fred May, Saloua Berdai, Ineke de Kam, Grete Madsen).



The booklet has been distributed during different conferences that include a focus on older migrants, like the meeting of the free University about older migrants (November 2018, Amsterdam), meeting of NOOM (celebration of ten years of NOOM, Utrecht September 2017), Age Friendly conference of the city of The Hague (Autumn 2017), and the meeting of CBS/NIDI in the Netherlands (the Hague, October 2017) and Leids Congres office (31st of January 2018, Utrecht).

A new digital version (with some corrections) has been uploaded and is available on the website.

There are 230 hard copies left. So for those who are looking for a hard copy – please contact Yvonne Witter, y.witter@kcnz.nl

The Booklet Group

Saloua Berdai, Wendela Gronthoud, Ineke de Kam, Yvonne Witter

Welcome / Bienvenidos in/a Madrid by the organizing committee

We look forward to meeting you all in in Madrid!

This year we will talk about religion and spirituality. Many elders have grown up in a time and context where religion and spirituality were an integral part of daily life. Some elders (often living in the west) develop a more secular path as they age. However, for many migrant elders religion and spirituality is still an important source of strength and it gives many a sense of community and identity. We think it is important to acknowledge that. Therefore, we want to exchange experiences and ideas on -if and how religion and spirituality can be better integrated in care and social work.

Nevertheless, it is important to know that not all talks and sessions will have this theme. There will also be many other topics concerning migrant elderly (like well-being of different migrant groups; loneliness and the meaning of social relations; intergenerational relations; accessibility) where we can learn from each other's experiences in the field.



*Hanna Rantala, Chair of the Organizing Committee
Yvonne Witter, Roy Wesenhaguen, Lola Casal-Sanchez*

Wednesday 11th.

Optional Field Visit

Venue: Spanish Institute for Older Persons and Social Services
Avda. de la Ilustración, s/n, c/v a c/ Ginzo de Limia, 58 28029 Madrid
Metro line 9. Stop Barrio del Pilar or stop Herrera Oria. Bus

11.00 – 13.00 **Technical Interchange meeting IMSERSO**
Miguel Angel Valero. General director of CEAPAT
National Center for Personal Autonomy and Technical Assistance

13.00 – 14.30 **Self-funded lunch at the cafeteria of the IMSERSO.**

Program #EniecAM

Religion and Spirituality in the Lives of Elderly Migrants

Venue: Cibeles Palace – City hall of Madrid
Calle Montalbán 1. Metro line 2. Stop Banco de España (Spanish bank)

17.00 - 18.00 **Registration**

18.00 – 19.30 **Welcome ceremony**

Welcome by the City Council of Madrid

Marta Higuera Garrobo, First city Major of Madrid and Councilor of City Government of Madrid, Equality, Social Rights and Employment

Welcome by ENIEC President

Lola Casal-Sanchez

Rights of old people in Spain.

Isabel Martínez Lozano, President HelpAge Spain, State Board of Social Rights for Elderly

Social and health care international coordination

Mr. Albin o. Larsson Swedish Embassy. The Swedish Trade and Invest Council Spain, Portugal & Portuguese speaking Africa

European elderly people living in Spain

Spanish Society of Gerontology and Geriatric Care

19.30 – 20.45 **Cocktail dinner**

21.00 **Transfer by bus to the Residence Sagrados Corazones at El Escorial**

Thursday 12th.

Morning Program #EniecAM

Religion and Spirituality in the Lives of Elderly Migrants

Venue: Residencia Sagrados Corazones.

C/ Dr. Juan de Abelló Pascual. Nº 52. San Lorenzo de El Escorial. 28200 Madrid (+34) 91 890 18 83

08.00 – 08.15 Morning exercise session by Eva Rönkkö

08.15 – 09.00 Breakfast

09.00 – 09.15 Opening words

- Lola Casal, Chair of Eniec board
- Hanna Rantala, Chair of Organising Committee

09.15 – 09.30 Two short stories by Jan Booij:

- The Old Chinese Man
- The 4 Persons Room

09.30 – 10.45 Dialogical sessions I - IV

Session I – Co-creation with older migrants and their networks

- Sari Scheinberg - Dilemmas brewing at the Crossroad of Aging, Well-being and Spirituality – for Jewish and Care communities (Sweden)
- Caroline Smits & Gözde Duran – Co-creation with Turkish with migrant carers: towards cultural sensitive care t (The Netherlands)

Session II - Influence of religion-/spirituality in the health and well-being

- Kia Golesorkhi: Muslim migrants (Hungary)
- Lorena Gallardo-Peralta: Chilean indigenous elderly (Spain)

Session III - Religious practices among Chinese communities

- Tina Pan: Confucianism and cultural heritage among Chinese immigrant's in Europe (Belgium)
- Conny van der Aalsvoort: Christianity among Chinese migrants (the Netherlands)

Session IV - Academic roundtable: Religion, interculturality and care

- Nikolett Arnold: Introduction of the religious programs of an elderly home operated by the Hungarian Baptist Aid amongst mixed religion (Hungary)
- Erika Marek. First insight into medical students' self-assessed level of intercultural competency concerning elderly care and religious issues in healthcare (Hungary)
- Zoltan Katz. Elderly people from Finland and the Netherlands – living in rural area of Hungary

10.45 – 11.10 Coffee break

11.10 – 11.40 Welcome to Sagradas Corazones

- Sister Aurora (in Spanish)
- Sister María Fe (in English)

11.40 – 11.50 Film by the Spanish Foundation 38 degrees

11.50 – 13.00 Dialogical sessions V - VII

Session V - Religion as influential factor in dementia care

- Saloua Berdai (Belgium)

Session VI - Loneliness, exclusion from services and the meaning of social relations in the lives of elderly migrants/minorities

- Idalia Guarnizo Arrobo and Jairo Núñez Criollo Consulate of Ecuador. Ecuador elderly people in Spain. (Spain)
- Sari Heikkinen: Intergenerational relations and social relations in the lives of USSR residents in Finland (Finland)

Session VII - A new perspective: Accessibility through the lens of minorities

- Susana Guimaraes. LGBT- Fundación 26 December (Spain)
- Susanna Lehtovaara: Incorporating diversity and inclusion into care services (Finland)

13.00 – 14.15 Lunch

Afternoon Program #EniecAM

Religion and Spirituality in the Lives of elderly Migrants

14.15 – 14.20 Short story by Jan Booij

- Time to leave

Short story by Fatos Ipek-Demir

14.20 – 14.25 ▪ Turkish migrants and its mega diversity

14.25 – 14.50 New Eniec website and communication strategy

- Olivia van Mechelen and Harry Moeskops

14.50 – 15.05 An approach to member interaction

- Sari Scheinberg

15.05– 16.00 Members dynamics & Coffee break

- Jennifer van den Broeke and Harry Mertens

16.00 – 16.20 ▪ Christina harrevelt

Evening Program #EniecAM

Venue: Restaurant El Asador del Rey.
Calle Floridablanca, nº10, San Lorenzo de El Escorial

- | | |
|---------------|--|
| 16.45 | Departure from the Residence to the professional Walking Tour (optional) |
| 17.45 – 19.30 | Visit to the Royal Monastery of San Lorenzo de El Escorial (Optional - Free admission) |
| 19.30 | Departure from the Residence to the Dinner
Venue: Restaurant El Asador del Rey. |
| 19.45 – 23.30 | Dinner and dancing at Restaurant El Asador del Rey |

Friday 13th.

General Assembly

Venue: Residencia Sagrados Corazones.

C/ Dr. Juan de Abelló Pascual. N° 52. San Lorenzo de El Escorial. 28200 Madrid

- | | |
|---------------|--|
| 09.00 | Opening of General Assembly <ul style="list-style-type: none">▪ Election for GA secretary |
| 09.15 – 09.30 | Global repor <ul style="list-style-type: none">▪ Lola Casal, Chair of Eniec board |
| 09.15 – 09.30 | Eniec membership in 2017 and 2018 <ul style="list-style-type: none">▪ EU Data Protection Regulation |
| 09.45 | Reports from Eniec working groups <ul style="list-style-type: none">▪ EU Recruitment group▪ Newsletter group▪ Booklet group▪ Communication group |
| 10.30 | Coffee break |
| 10.45 | Eniec auditor and financial report 2017 and 2018 budget. |
| 11.30 | Election of Eniec board members |
| 11.45 | Close of General Assembly |
| 12.00 | Host city for 2019 Eniec Annual Meeting |
| 12.15 | Summary and final words |
| 12.30 | Closure of 2018 Annual Meeting |

Practical information

Interchange technical table IMSERSO

Spanish Institute for Older Persons and Social Services

- Date: 11th April
- Time: 11h00 – 13h00
- Corner between Avenida Ilustracion & Street Ginzo de Limia, 58 28029 Madrid.
- Entrance by Avenue Ilustracion
- Metro line 9. Metro stops Barrio del Pilar or Herrera Oria.

Because it is an official government building, please, do not forget to bring your **passport or ID**



Welcome reception #EniecAM

- Date: 11th April
- Time: 18h00
- Cibeles Palace – City hall of Madrid
- Calle Montalbán 1, Madrid
- Metro Line 2 red – Stop Banco de España

Because it is an official government building, please, do not forget to bring your **passport or ID**

The registration starts at 17h00



Residencia Sagrados Corazones / Sacred hearts residence

- Date: 12th 13th April
- Calle (street) del Dr. Don Juan Abello Pascual, 52 San Lorenzo de El Escorial, 28200 Madrid
- 00 34 918901883
- www.residenciaescorial.es



XI ENIEC Annual Meeting

11th, 12th, 13th April

#EniecAM 2018

Environmental friendly Eniec?!

Before coming to Madrid please **CHECK** the ENIEC website for the latest Program. We will aim to have a paperless meeting for environmental reasons, so make sure you have all the information you need at your laptop, telephone or printed because we will not provide printed documents. And if you have a name badge of your own, please bring it with you.

Bring your own soap

We will stay at a Residence that is run by many inspiring older religious women like Aurora. You will certainly meet her! The rooms are comfortable but simple. They have private bathroom, towels, desk, etc. However, there is no soap or hairdryer or iron available so please bring your own soap and other toiletries you will need. But don't worry – if you have forgotten something - there are plenty of shops and pharmacies available in walking distance to our Residence. And of course, you can always ask an Eniec member to borrow toothpaste . In April it can be very sunny and nice but also chilly, especially in the mountains. So, bring some warm clothes as well ☺!

Organizing committee

- Hanna Rantala: 00 35 8443569371
- Roy Wesenhagen: 00 31 6 624301799
- Yvonne Witter: 00 31 6 10175039 or 00 31 6 40257301
- Lola Sanchez: 00 34 669215995

Prepare your route from el Escorial to Madrid

Get quotations from **shuttle services** on <https://gettransfer.com>

Train. The train station is 20 minutes far from the AM venue and it takes +/- 1.45 hours to arrive at the airport. On this link you can check the timetable and buy you ticket www.renfe.com

You take the train at El Escorial train station to Madrid Chamartin train station there you walk to the Bus Terminal and take bus number 4 to the Airport

Bus The bus station is 5 minutes walking from the AM venue and it takes +/- 1.45 hours to arrive at the airport. You can check the timetable and buy your tickets, click in the following link <http://www.crtm.es/>

There are 2 buses 661 and 664 to Moncloa metro station. You will buy the ticket at the bus driver. At Moncloa metro station you can take the metro to the center of Madrid or to Terminal 2.



Moving around Madrid

- **Taxi from the Airport** to the center of Madrid. There is a fixed price of 30€
- **Metro.** You need to buy the red metro card at any metro station. You can buy 1 ticket or 10 tickets. The card can be used for more than 1 person
You can pay by cash or credit card at any machine and if you take the metro at Madrid Airport you will need to pay an extra ticket of 3€.
You can use this metro card at any of the public urban bus as well. The bus from the Escorial is not an urban bus so it does not work.
You can get more information on how to move on Madrid public transportation by clicking [here](#)



Staying at San Lorenzo De Escorial

San Lorenzo de El Escorial, also known as El Escorial de Arriba is a town and [municipality](#) in the [Community of Madrid](#), Spain, located to the northwest of the region in the southeastern side of the [Sierra de Guadarrama](#), at the foot of [Mount Abantos](#) and [Las Machotas](#), 47 kilometres (29 mi) from [Madrid](#). It is head of the same name judicial party. The settlement is popularly called El Escorial de Arriba, to differentiate it from the neighboring village of [El Escorial](#), also known as El Escorial de Abajo. The Monastery of [El Escorial](#) is the most prominent building in the town and is one of the main Spanish [Renaissance](#) monuments. Especially remarkable is the [Royal Library](#), inside the Monastery. The monastery and its historic surroundings were declared a [World Heritage Site](#) UNESCO on November 2, 1984, under the name of "El Escorial, monastery and site".

The site also enjoys protection on Spain's heritage register; since June 21, 2006, it has been protected by the [Community of Madrid](#) as a Property of Cultural Interest. San Lorenzo de El Escorial is located on the southern slopes of the Mount Abantos (elevation 1753 m). The average altitude of the municipality is 1,032 metres (3,386 ft), and most of the urban area is above 1,000 metres (3,300 ft). The hamlet initially sprang up around Monastery of El Escorial, gradually extending up the mountain. In the 20th and 21st centuries, the town underwent a strong urban expansion, particularly towards the southeastern side of Mount Abantos.

Important words in Spanish

- **Exit:** salida
- **Platform:** andén
- **Hi/hello:** hola
- **Thank you:** gracias
- **Luggage:** Equipaje
- **Dinero:** money
- **The bill, please:** la cuenta, por favor
- **See you!:** Hasta luego
- **The toilets:** Los servicios
- **Ticket:** Tarjeta
- **Bus stop:** La parada de autobuses
- **I love you:** te quiero 😊