



Annual Meeting 2019 Bristol



Special Newsletter – Annual Meeting 2019

STATEMENTS FROM THE BOARD



Welcome by the Chair

Dear Eniec members and friends, In the Galicia region, where I spend most of my time, we have a local saying that doors, like the years, open and close. The year 2018 was no exception as it opened and closed smoothly. Over the 365 days, both Europe and Eniec faced challenges and lived through memorable moments.

Needless to say, I was very impressed and glad by organizing our first annual meeting in Spain and by the increase in our network. More than 20 new members from new countries joined Eniec in 2018, and this confirms that guarantee social and health care is a cornerstone in improving the well-being of older adults with migrant background and from minorities. We are professionals willing and able to adapt to a challenging and changing environment and in 2019, it is a core task for Eniec's board to facilitate the interchange of knowledge, experiences, and projects that equip Eniec members to face those challenges.

I am excited about all these developments which would have not been possible without the engagement and passion of my colleagues from the board, Conny van der Aalsvoort, Nikki Arnold and Sari Heikkinen and neither with the collaboration of all members of the different working groups.

Our reflections and conclusions in 2018 are presented in this special newsletter that tries to reflect the spirit of our network. Together we put the social and human rights of older adults with migrant background and from minorities groups first. This is something we have delivered in the past and hope to continue to build on in the future.

I wish you an inspiring year and look forward to seeing you in #EniecAM 2019 in Bristol!

Lola Casal-Sanchez,



REPORT OF THE BOARD

- APRIL**

 - Board Skype Meeting
 - Report of Annual Meeting Madrid 2018
 - Annual Meeting Proposal to EniecAM 2019
- MAY**

 - Meeting with the Communication group – The Hague
 - Meeting with the Financial group – The Hague
 - Board Skype Meeting
- JUNE**

 - Meeting with the City Hall of Bristol, with the organizing committee
 - Board Meeting in Bristol
 - Meeting requirements of the General Data Protection Regulation
- JULY**

 - Launched new eniec website www.eniec.com
 - Launched the first newsletter in mailchimp
 - Participation the Global Conference of Social Work and Social Development
- SEPTEMBER**

 - Board online meeting
 - Eniec Newsletter – September
- OCTOBER**

 - Online meeting with the chair of the organizing committee
 - Eniec Newsletter – October
- NOVEMBER**

 - Meeting with the city hall of Bristol
 - Online meeting with the chair of the organizing committee
 - Collaboration in the global campaign AGE Platform Europe #AgeingEqual
 - Eniec Newsletter – November
- DECEMBER**

 - Meeting with the auditors
 - Financial group online meeting
 - Close of old bank account
 - Close the membership status of Eniec
 - Eniec Newsletter – December
 - Membership invoices 2019
- JANUARY**

 - Board meeting in Tallinn
 - Preparations of reports for #EniecAM 2019
 - Online meeting with the financial group
 - Eniec Newsletter – January
- FEBRUARY**

 - Eniec Special Newsletter Annual Meeting Bristol
 - Online meeting with the organizing committee of #EniecAm 2019
 - Conference Care for and Social Well-being of Older Migrants on Social
 - Meeting with Dutch–Hungarian European Parliamentarian Kati Piri
- MARCH**

 - Eniec Annual meeting 2019 Bristol



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2018 was a good year for Eniec, full of change and progress. We welcomed new Board members, celebrated our first Annual Meeting in Spain, launched our new image and presented a new website. We worked on Eniec finances and created a plan to guide us, and also, we built partnerships that will have a lasting and positive impact on our network. We have increased the number of members and have been able to be presented in new countries—Greece, Austria, United Kingdom

We have kept working in groups, and we will truly want to thank all of them for enriching our network with their commitment and contributions—auditors, communication group, newsletter ambassadors, nomination group, and finance group. During the last year, the board has worked hard to organize for our ENIEC Annual Meeting in Bristol and follow the path started three years ago of visiting new countries every year--Hungary, Spain, UK.

The year 2018 has been full of events and has seen extraordinary participation from our members. In this special newsletter we summarize the main outcomes from each of our activities and provide an insight into the future of ENIEC.

Lola Casal-Sanchez, Conny Van Der Aalsvoort, Sari Heikkinen, Nikkolet Arnold



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MEMBERSHIP REPORT by Sari Heikkinen

At the end of the 2018 Eniec- network consisted of 84 members, and even 24 out of those were new members. Thirteen members quit their memberships. To take part to the annual meeting in Madrid 2018 registered 55 members. The membership development if comparing the earlier years has been very positive.

	31st Dec. 2018		report 19th Feb. 2019
Total amount of members	84		70
New members	24		11
Lost members	13		5
Registered to AM	55		55

At the same time when the amount of members grew in 2018, the network also spread out to new European countries, such as UK, Austria and Greece. The big amount of new members in 2018 was the result of the active and targeted membership policy.

Eniec members come from 15 different countries. Most of the members come from the Netherlands, even more than 40 and from Finland over ten. The amount of the members who represent other countries is 5 or less per country.

The professional profile of the members varies a lot. Eniec network consists of advisors, students, entrepreneurs, project workers, nurses, researchers, teachers, coordinators, professors, directors, doctors, psychologists, social workers, project leaders, lecturers, managers, all who work to progress the life of ethnic elders.

Sari Heikkinen



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FINANCIAL STATEMENT 2018 by Conny van der Aalsvoort

	Budget 2018	
	Budget	Approved
Income 2018		
1.1 Member fees (85 fees)	11,396.00	12,194.22
Donations members		122.00
Others		0.00
Total Income	11,396.00	12,316.22
Expenses 2018		
1. Communication	2,339.00	2,187.92
1.1 Website maintenance	919.00	998.25
1.2 Flyers and others	200.00	206.50
1.3 Public relations/Institutional representation	500.00	161.51
1.4 Communication group	500.00	816.16
1.5 Not foreseen	220.00	5.50
2. Administrative requirements	6,500.00	5,802.64
2.1 Board meetings	5,500.00	4,619.54
2.2 Travel expenses other than the board	500.00	664.60
2.3 Banking charges	100.00	184.10
2.4 Others	400.00	334.40
3. Annual Meeting	8,313.50	8,428.74
3.1 Eniec's contribution to the Organising Committee	5,063.50	
3.2 Eniec's extra contribution to the Organising Committee	2,750.00	
3.3 Others	500.00	
4. ENIEC working groups	600.00	714.94
4.1 Auditors group	300.00	0.00
4.2 Financial group	300.00	714.94
5. ENIEC economic support member	1,000.00	570.16
5.1 Economic support membership fee East Europe	500.00	296.00
5.2 Economic support members	500.00	274.16
6. Others	500.00	393.45
Total expenses 2018	19,252.50	18,097.85
Income minus expenses 2018	-7,856.50	-5,781.63



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In 2018, the ENIEC board has again worked closely with the auditors and followed their recommendations. We have worked together to:

- Produce the documents that are needed to be accountable for all members in the best way possible.
- Monitor the developments in the financial year through mail and skype if needed.
- Develop proposals based on the challenges that ENIEC is facing and to keep the expenses within promised range. A diverse group of members worked on a financial strategy.
- The board is working on a central archive of ENIEC (some hard copy documents, some digitized) as the auditors have suggested last year. Since the documents are spread over so many former board members, we will need the support of these members to accomplish this. Also, we arranged with the old (SNS) bank to receive old overviews of payments before we ended the bank account.
- The auditors had also recommended to open a new bank account at ING, suitable to the requirements of ENIEC as an international, European network. This new bank account is arranged in 2018 and in the beginning of 2019 the old account is quit. Arrangements have been made that for the year of 2019 payments that go to the old bank account will still be sent to the new one (overstapservice).

The board has provided the auditors with 4 reports:

- 2018 cashflow statement that represents the movement in cash and bank balances from January 1st to December 31st.
- 2018 bookkeeping from January 1st to December 31st
- 2018 financial statement.
- 2018 expenses (digital) claim forms and (digital) copies of all the bills.

Based on these documents, the ENIEC board can report the following:

The board has monitored and evaluated the budget 2018 along the year and has been able to keep the expenses within the budget. Less money than budgeted was spent.

We are happy to report that the number of members and fees have gone up last year. The income of ENIEC membership fees in 2018 comes from 85 members, which makes a total of € 12.194,22 . Since each year there are also members who leave, we estimate the total number of ENIEC members in 2019 at 80.

The board has also worked closely with the communication working group to finalize the communication project. Important part of this project was the renewal of the ENIEC website. We are happy to report that the communication group was successful in their task and has managed to stay within budget. Most of these costs were allocated for 2017 since this money was also budgeted for that year. However, because it all took longer than planned many costs had to be made in the beginning of 2018. To explain it, also the bookkeeping of 2017 was sent to the auditors to show that these (estimated) costs were already counted in 2017.

ENIEC spent € 2074,87 less than budgeted from their reserves, mainly because:

- The board has chosen to meet only three times face to face and there were only few other travel expenses.
- There was more income than anticipated because we have recruited more new members.



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Regarding the board expenses: the board managed to keep the expenses within budget, but it is important to stress that this was because they had only three board meetings in 2018 (twice in Madrid and once in Bristol). Due to expensive travel costs in Bristol and the need to stay two days instead of one, the board meeting in Bristol was relatively costly. Therefore the board decided to have only three face to face meetings and hold regular Skype meetings instead.

Regarding the annual meeting 2018 in Escorial/Madrid, the board allocated € 2750,- extra to the organizing committee. The board and the organizing committee looked for very competitive possibilities to use as little as possible of this extra economic support. As a result we kept within budget that was approved in General Assembly of 2018.

The teamwork of the board and the different working groups have allowed ENIEC to end the year with less expenses than budgeted and more income than estimated.

The balance on the two bank accounts on December 31st 2018 was € 30.501,14.

Conny van der Aalsvoort



FINANCIAL REPORT by Conny Van Derl Aalsvoort

Auditors Report 2018

Report on the financial statements

We have audited the financial statement 2018 of ENIEC, The Hague, which include the balance at December 31th, 2018 together with the cashflow 2018, the profit and loss account for the year that ended, a 2018 membership fee registration and the notes.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

In 2018 the professionalization of the entire system of bookkeeping was continued. As auditing committee, we had very few questions about the evidence. The bookkeeping followed the advices given by the auditors in 2017.

The new bank account at ING was opened in 2018. The SNS account is still held open at the beginning of 2019 for payments that accidentally go to the old account.

The board has started and continues to set up a central archive of ENIEC financial documents.

Opinion

The financial statements give a true and fair view of the financial position of ENIEC. The current delivery of financial documents, the way the auditing committee is kept informed during the year and the appeal to his advisory role have been satisfactory.

Recommendations:

1. Provide an easy overview about income and expenses based on the budget positions to make it easier to check if every bill and payment is registered in the bookkeeping and in the cash flow.
2. The board should think about ways to make the access to the bank account more sustainable and secure. At least it should be organized that two board-members have access to the bank account in case the responsible board-member is not able to access the bank account (for example because of an illness). Furthermore there should be an easy to handle system to prevent corruption.

We thank the Board and especially the financial responsible Board Member Conny van der Aalsvoort for their cooperation, which has been constructive and successful.

March xx, 2019

Ingrid Coleridge and Frédéric Lauscher



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FINANCIAL REPORT by Conny Van Derl Aalsvoort

Income 2019

1.1 Member fees (80 fees)	11,920.00
Donations members	100.00
Fundraising project	500.00
Total Income	12,520.00

Expenses 2019

1. Communication	1,900.00
1.1 Website maintenance	1,000.00
1.2 Flyers and others	100.00
1.3 Public relations/Institutional representation	300.00
1.4 Communication group	300.00
1.5 Not foreseen	200.00
2. Administrative requirements	6,550.00
2.1 Board meetings	5,500.00
2.2 Travel expenses other than the board	500.00
2.3 Banking charges	150.00
2.4 Others	400.00
3. Annual Meeting	6,460.00
3.1 Eniec's contribution to the Organising Committee	5,960.00
3.2 Others	500.00
4. ENIEC working groups	300.00
4.1 Auditors group	0.00
4.2 Recruitment group became financial group	300.00
5. ENIEC economic support member	600.00
5.1 Economic support membership fee for instance from East Europe	300.00
5.2 Economic support members	300.00
6. Others	500.00
Total expenses 2019	16,310.00
Income minus expenses 2019	-3,790.00



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WORKING GROUP REPORTS - FINANCIAL GROUP by Kristel Logghe



During our Annual Meeting 2018 it was agreed to shape a financial group to approach and discuss possible options to increase the financial capacity of our network. The aim for our working groups was to develop a strategy that allows ENIEC to guarantee structural funds and explore new ways of promoting cooperation among members.

The financial group was shaped by Elisabeth de Vries, Frederick Lauscher, Ingrid Coleridge, Conny Van der Aalsvoort, Kristel Logghe, Willeke Van Staalduinen, Kia Golesorkhi, Marie-Anne van Erp and Lola Casal.

We hold our first meeting in The Hague on May 2018 and later we have got several Skype Meetings in October, January and February. The different strategies agreed by this group and the board were

- **ENIEC Non-Profit Status** - Netherlands certificate ANBI. ANBI is a non-profit tax designation issued in the Netherlands by the Tax Office (Belastingdienst). This designation is issued to organizations, which meet specific criteria as—transparency on their policies, annual reports on the website, etc. The organizations with the ANBI certificate are entitled to certain tax advantages related to inheritance, gifts and donations. It means that companies can give to ENIEC gifts, donations or inheritances under a special tax regime.
- **Private companies as sponsor.** The financial group has developed a draft financial document to apply for funds to raise financial capacity to organize the annual meetings or other projects proposed by members. Eniec is an organization that does not need to raise big quantities of money. So, approaching companies with Corporate social responsibility policies seems the more effective way to implement this strategy. To make it effective, we kindly ask the collaboration of all Eniec members, so please if you have any contact or know any company that can be approached, forward it to Kristel Logghe.
- **Crowdfunding opportunities.** Every year ENIEC receives around 200€ from members who pay some extra money beside their fees. Organizing this extra money through a crowdfunding system and thereby also involving companies might increase the capacity.

Unfortunately, due to professional and personal reasons, some of the members of this group could not keep collaborating along the whole year. Nevertheless, all the contributions have enriched the ideas and the development of this group!



WORKING GROUP REPORTS - COMMUNICATION by Nikki Arnold



The Communication Group met in the Hague on 26 May 2018 to discuss the final touches of the website. We went over the site page by page with the developer to finalize the design and the content of the pages. We also uploaded data and went on to further adjust the site to our needs with Jan Bakker, the developer with whom we are still working on when it is necessary. We constantly put up new data, and have new ideas for the site, therefore there is always something for us to actively work on. The future plans of the Communication group the SEO optimization of the site to get better results on Google Search, and others search engines. We would also like to invite our members to send us the photo and data they would like to share on the website. Also, more pieces in the Library section are welcome, where each member can disseminate their publications. I would like to thank the members of the communication group for their work on this project, Olivia Vanmechelen, Susanna Lehtovaara, and Lola Casal Sanchez.

ENIEC does not only have a new site, but we started using a new platform, Mailchimp, and design for our newsletters. Mailchimp is very convenient way to compile nice looking newsletters and also to send out important information. We try not to overwhelm our members and send out information every month only. The newsletters work with the help of local ambassadors who collect the information to be shared from the members of their country. I would like to thank them for their efforts here, Olivia Vanmechelen, Susanna Lehtovaara, Meltem Baskaya, Kia Golesorkhi, Sari Scheinberg, Fatos Ipek- Demir and Lola Casal-Sanchez. We could not make such interesting newsletters without your content. Also, I would like to add that we have set a regular deadline for newsletter pieces, every month we accept articles from all members until the 15th of the given month.

ENIEC also has a new brochure that is accessible through the website, we used its printed form during our meetings with future members and stakeholders. Please, use it freely for these purposes when you promote ENIEC in your circles. ENIEC Facebook site is up and going thanks to Lola Casal-Sanchez who uploads and looks out for all information for that platform. It is great to have all the information and the meetings on Facebook, and see the familiar faces every now and then.

I would also like to use this opportunity to thank the work of Olivia Vanmechelen who withdrew from the Communication Group due to professional reasons. The largest bit of the website development has been finished by the time I became a board member and we started the finalization and data upload process, we already had a well designed plan that time.

I would like to invite members to become part of the Communication Group as we still have plans and a long way ahead of us to finish those plans.



WORKING GROUP REPORTS – NOMINATION by Nikki Arnold



Dear Members,

During #EniecAM 2019 in Bristol, we will have elections for two board member positions for 2 years, the positions of Lola Casal-Sanchez and Conny van der Aaslvoort. In addition, this year, we will have one more election for a 1-year position on the board. Unfortunately, Sari Heikkinen cannot continue as a board member for professional reasons. Conny Van der Aaslvoort and Lola Casal-Sanchez have informed us they want to continue for another two years but all members are free and invited to apply.

As a board member, you will be managing different tasks – such as membership administration, communication with working groups or being a contact person for the next organizing committee of the Annual Meeting. In addition, you participate in meetings with the other board members and working groups focusing on strategic issues, including - the organization, communication, and financing of ENIEC.

Kristel and I have both of us have worked as board members and we both enjoyed this work very much. It is interesting, sometimes challenging and you are always in good company having lots of fun and meaningful conversations about an issue you are passionate about.

In addition to the election of two board members, we are searching for two members who can join Nikkolet Arnold in the communication team. Olivia has been ENIEC editor during the last 5 years and can not keep being part in the team due to professional reason.

So, if you are interested to be part of the Board or if you would like to join one of the working Groups, please contact to Eva (eva.ronkko@elakelaiset.fi) Kristel (k.logghe@multivation.nl) and Reidun (reidun.ingebretsen@nova.hioa.no)



ENIEC POLICY PAPER PROPOSAL by Harry Mertens

Last summer, a group of Dutch ENIEC members came together to share their ideas on how to further develop the power of the ENIEC network (in the Netherlands). One of the thoughts we shared was that we would like to have a document, in which we state what ENIEC stands for and that we can use in contacts in our individual work,

A document that can strengthen our individual voice and position, because it states an opinion of a (big) group of European members. It can of course also be used in other contracts, for instance, to recruit new members or to try to get cooperation in a new country or city as ENIEC board.

Last but not least, a policy paper is necessary to get an ANBI status for ENIEC. ANBI is the non-profit tax designation. In the Netherlands, such a status gives potential sponsors or donors the right to deduct the value of their one time or periodic gift from their income taxes. So it can be beneficial for ENIEC to ask for such a status.

Because of all these reasons, a group of members has worked on a written statement in which we operationalize the vision of ENIEC, describe the actions and plans that we have and the themes that we want to work on the coming years. On our coming AM we would like to hear your thoughts on the document and how to use it.

Policy paper ENIEC

ENIEC is a non-profit European network of professionals and volunteers that seek to secure equal chances on good health, wellbeing and quality of life for older migrants. ENIEC offers an informal platform for members working or volunteering in the field of elderly care, social work and public health, or those who have a connection with these fields through teaching, science or within the public sector. By sharing experiences and knowledge ENIEC members develop new practices in elderly care, social work and public health for older migrants. Members across borders in Europe use the platform for mutual support, cooperation and initiatives for research in an atmosphere of tolerance and understanding.

Mission

Within Europe there are inequalities in health and well-being. Also the quality and accessibility of health, social care and prevention activities differs significantly between groups. Healthcare and social work do not always fit the needs of older migrants.

ENIEC's mission is to contribute:

- to achieving an equal chance on good health, well-being and quality of life for older migrants within Europe and
- to the recognition that older migrants make a valuable contribution to societies from their strengths.

ENIEC focuses on the rights, better understanding and acceptance of older migrants in Europe, so that they can live in an environment of tolerance, intercultural understanding and respect necessary for good health, well-being and quality of life.



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How does ENIEC achieve these goals?

- ENIEC will – through its members – enhance the knowledge and positive image of intercultural elderly care in the media, in the educational sector as well as politically through facilitating and initiating (public) debates and discussion among care, health and social work professionals in their country. Members make efforts to increase the focus of decision makers, the public and the media on care for older migrants both at a national and a European level.
- ENIEC supports and empowers its members working in the different fields by sharing knowledge, experiences and good practices from different European countries.
- ENIEC facilitates this by organizing an Annual Meeting for all members once a year in a country of one of the members. Here members share ideas and new initiatives amongst each other and with local stakeholders.
- Throughout the year members are kept updated by the ENIEC website and monthly newsletter where contributions from all members are welcomed.
- Joint initiatives, connections, cooperation and meetings between members within countries and across borders are highly encouraged.
- ENIEC promotes – through its members – research on European migrant elderly that is done in an ethical manner based on equality. This requires materials and procedures that are accessible and understandable for everyone.
- ENIEC works together with and supports local, national and European organizations that want to achieve an equal chance on good health and wellbeing for elderly from ethnic minorities.
- ENIEC stimulates these organizations to provide health and social care and well-being for all older migrants through person-centered health and social care based on equity (fairness).

Topics for 2019

Every year ENIEC organizes an Annual meeting in one of the European countries. Together with a local organizing committee we make a program that is suitable for the local situation and at the same time takes into account recent developments in the other European countries. The main aim is to learn from each other. ENIEC will therefore always focus on new themes in close cooperation with its members and local stakeholders. For 2019 these themes are:

- Dementia
- Family caregivers and carers

There is an increase of older migrants in most European countries. When they become older illnesses like dementia occur more often than with the western older persons. It is important for European (health)care and other organizations to be prepared for this development and that mutual learning about this topic is facilitated. In the vision of ENIEC good communication and cooperation with older migrants and their family caregivers is crucial to provide good care and enhance the quality of life of older migrants.



ANNUAL MEETING BRISTO 2019

Dear Friends/Colleagues

The time is drawing near to your arrival to Bristol. We are waiting with open arms to welcome you and look forward to everyone's contributions. The excitement is building towards the time we will spend together discussing how we can influence the care of migrants or as it is referred to in the United Kingdom – Black and Asian Minority Ethnic communities



We will be looking at the impact and understanding of Dementia.

Exploring new ways of communication with our elderly so that understanding and accessing support is made easier between them and their family members/friends and professionals.

Mental wellbeing is about how do we manage reducing stress and keeping a healthy and functional life so that we can find pleasure, relaxation and joy no matter what situation we may face.

Carer giver's perspective is to recognise their contribution and the adjustments they have made to be able to manage their role in caring for their loved one.

Together all these topics impact on each of us in different ways and we have both professional and personal experiences to share that can enlighten others to think differently to make the elderly feel valued and treasured.

Welcome again and I look forward to meeting everyone.

Aandeloris Chacon



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PROGRAMA ANNUAL MEETING BRISTOL 2019

- Hotel: Premier Inn, Bristol City Centre, Haymarket, Bristol BS1 3LP
- City Hall: College Green, Bristol, BS1 5TR
- Docklands: Brigstocke Road, St. Paul's Bristol BS2 8UA

- Nursing Home: St. Monica Trust, Cote Lane, Westbury-on-Trym, Bristol BS9 3UN
- Dinner: Phoenix Social Enterprise, Russel Town Avenue, Redfield, Bristol BS5 9LT

Wednesday 13th March 2019

16.00 – 17.30 Registration Premier inn Bristol City Haymarket

17.30 – Departure to Bristol City Hall by Public bus (Nº8 or Nº.9)

18.00 – 19.30 Welcome ceremony

- Welcome by the Organising committee
Chair Ms. Anndeloris Chacon
- Welcome by City Council of Bristol
Mayor of Bristol, Mr. Marvin Rees
- Welcome by ENIEC
Chair Mrs. Lola Casal-Sanchez
- Presentation on Bristol Adult Social Care
Councillor Hellen Holland, Cabinet Member with responsibility for Adult Social Care
- Presentation on Bristol Age Friendly City
Mr. Adam Rees – Programme Director Bristol Aging Better

19.30 – 21.00 Cocktail dinner - City Hall

21.00 – Travel to hotel by Public bus (Nº.6 or Nº.7)

Thursday 14th March 2019

08.30 Departure to Docklands Centre – walking

09.00 – 09.15 Open the Annual Meeting by

09.15 – 09.30 Introduction new members by Lola Casal

09.30 – 10.45 Bristol Migrant perspective

- Bristol Black Carers
- Black, Asian, Minority, Ethnic migrants in Bristol
- The "Windrush generation"

10.15 – 10.45 Coffee break

10.45 – 11.15 Departure to Nursing Home by mini bus

11.15 – 12.15 Site visit to Nursing Home – St. Monica Trust

12.15 – 12.45 Return to Docklands Brigstocke Road St. Pauls

12.45 – 14.00 Lunch

14.00 – 14.30 Presentation ENIEC Policy paper by Harry Mertens

14.30 – 15.20 – Sessions 1

- **Dementia facilitated by Saloua Berdai & Jennifer van Broek** There is an increase of older migrants in most European countries. When they become older illnesses like dementia occur more often than with the western older persons. It is important to be prepared for this development and that mutual learning about this topic is facilitated.

- **Methods of Communication facilitated by Adriene Layne CEO YelloButterfly** Communication has been suggested to raise an understanding that with aging changes occur and some of it may be due to different medical reasons. The session will focus in ways how we can minimise the devaluing effects on our elderly when we communicate with them.

15.20 – 15.40 – coffee

15.40 – 16.30 - Sessions 2

- **Mental Health and Wellbeing facilitated by Aandeloris Chacon.** These concerns have a great impact on the elderly and we need to bring this to light and give it a voice so that our health systems and governments be more proactive in their approaches to meet the needs of our elderly migrants.

- **Carer's Perspectives facilitated by Ruth Franco & Angela Monfries** Carer is another area where the individuals who provide unpaid care are very rarely recognized for their love, devotion, commitment, and self-sacrifice. This section is to give a voice to them to help others to see them and the challenges they face with their caring responsibilities.

16.30 – 17.00 Sharing round tables facilitated by Nikki Arnold

17.00 – 17.30 Social dynamic facilitated by Kristle Logghe

17.30 Close meeting

19.15 - Departure to the restaurant by public bus (Nº.6 or Nº.7)

19.30 – 23.00 Dancing - Dinner

23.00 – Return to hotel by public bus (Nº.6 or Nº.7)



LIVE ONLINE LEARNING (LOL) WITH ENIEC – Social Dynamic Kristel Logghe

Members of the ENIEC network have plenty of knowledge and experience on culture-sensitive working with elderly migrants in welfare, social and health care across Europe. For example about culture-sensitive communication or communication with elderly migrants with limited language skills, about methods to activate and empower elderly migrants through play, sports and social activities, and about recognition and treatment of elderly migrants with dementia.

What if we could spread our knowledge and skills to other professionals working with elderly migrants in health care and social aid across Europe? If we could raise awareness amongst professionals about what is important for elderly migrants when they need help from a professional organization? And help these professionals to overcome their own embarrassment to act and communicate with elderly migrants in a sensemaking way?

In this Social Dynamics we experience the Live Online Learning (LOL) method in which ENIEC members can be trained in order to train other professionals across Europe about culture-sensitive working with elderly migrants. This training method works is given in small groups online but with live interaction with the expert trainer and other professional. We will experience some working methods from a training which is developed in The Netherlands by which 300 professionals from 50 different municipalities were trained in culture-sensitive working.

One of the expert trainers will join us live online and let us experience how LOL works. And how we can develop a joint training for professionals working with elderly migrants across Europe, in English and in your own country language.



ANNUAL MEETING BRISTO 2019

8.30 Travel to Docklands Brigstocke Road St. Pauls Bristol BS2 8UA

09.00 – 09.15 Opening of General Assembly

- Election for GA secretary

09.15 – 09.30 Annual report by Mrs. Lola Casal-Sanchez, Chair of Eniec

09.30 – 09.45 Report on Eniec membership in 2018 and 2019 by Sari heikkinen

- Members 2018
- Members 2019
- EU Data Protection Regulation (How it was implemented)

09h45 – 10.15 Report on ENIEC finance by Conny van der Aarvoort

- Report on 2018 budget
- Report of the auditors
- Budget 2019

10.15 – 10h45 Reports from Eniec working groups

- Financial group by Kristel Logghe
- Communication + Newsletter group by Nikkolet Arnold

10.45 – 11.15 – Coffee Break

11.15 – 11.45 Presentation and Approval by the Dementia position paper

11.45 – 12.00 Approval of the ENIEC Policy document

12.00 – 12.30 Election of Eniec board members

12.30 – 12-45 Presentation of the Host city for 2020 Eniec Annual Meeting

12.45 – 13.00 Close of General Assembly

13.00 – 13.15 Summary of the AM

13.15 Closure of 2019 Annual Meeting



PRACTICAL INFORMATION

- **Hotel Information**

We will stay at the Bristol City Centre Haymarket Hotel, you can read all the necessary info on their website:

https://www.premierinn.com/gb/en/hotels/england/bristol/bristol/bristol-city-centre-haymarket.html?cid=GLBC_BRIMTI

- **How to Go from Bristol Airport to the Hotel**

Traveling to and from Bristol Airport by bus or coach is easy and convenient. Take the A1 service and get off at the Bus Station (last stop) The hotel is only 400 feet. At peak times the bus A1 operates every 10 minutes and the trip takes around 35 minutes

<https://www.bristolairport.co.uk/to-and-from-the-airport/bus-and-coach>
<https://flyer.bristolairport.co.uk/stops-and-maps>



- **Tourist Information Centre**

The Bristol Tourist Information Centre is <https://visitbristol.co.uk/your-visit/tourist-information-centre>

- **Google Maps with Venues**

<https://goo.gl/maps/Nq5EUz64bYu>